

Dear Sir/Madam,

I and my partner attended a show of the Chipperhall Circus on Friday 19th October. It was written on your leaflet that it begun at 7pm. We were looking forward to the exhibition, but we were leaving your circus very unsatisfied.

First of all, the exhibition began later than was stated and we went home earlier - about 30 minutes before 9pm. That means, that we did not get, what we paid for.

Secondly, on the leaflet, you promised: "Come and **see**...", but we sat behind a huge pillar, so we could really see just about a third of the whole exhibition. Furthermore, I think that your show was dangerous too. We were really frightened when one of lions moved from the ring towards the audience.

Finally, after the circus program, we were hungry. But the queue for drinks was extremely long and only slowly moving. There were thousands of people on the show, but only one or two brigade-workers served drinks for these crowds. And what really made me angry was the awfully muddy field, which we had to cross, when we went from Grand Marquee home. When I came home, it was necessary to throw my shoes to the bin.

I hope that you retrieve these errors. Please contact me and make a suggestion how you are going to resolve it.

Yours faithfully,

Jan Hlíddek